

# **IBO** **CHALLENGE PROCESS**



## **REVIEW YOUR ADDRESS**

A guide to understanding how your address is categorized pre-BEAD Challenge Process.

1. Visit **ConnectingIndiana.com**.
2. Click on “See Map.”
3. Use the search bar in the upper right-hand corner to look up your address.
4. Review your address’s status on the left-hand side of the screen. You will see your address, identifiers, the providers reported at your address, and other information. Look for the status symbol right above your address.
  - If your address is “Unserved” or “Underserved,” the Indiana Broadband Office already knows about broadband service issues at your address.
  - If your address is “Funded,” then it has already been awarded State or Federal funds for broadband deployment and is not eligible for BEAD.
  - **If your address is “Served” and you do not believe you have access to 100/20 Mbps service, please contact us at [IndianaBroadband@iot.in.gov](mailto:IndianaBroadband@iot.in.gov) so we can connect you with a local group to submit a challenge on your behalf.**